

Termly Loan Boxes

Our subscription includes termly loan boxes. Which different boxes can we borrow?

You can select your boxes from our non-fiction, fiction, class sets, story sack and artefact collections. Lists are available on our online catalogue and website.

How many boxes can we borrow?

Book and Artefact Boxes, Premier and Premier Plus subscribers can borrow two boxes per class per term if you are on a per pupil rate.

Special Arrangement Book and Artefact Boxes or Build Your Own subscriptions will include a set number of boxes. Contact us if you aren't sure how many boxes your agreement includes.

How many books are in one of your termly loan boxes?

Non-fiction and fiction boxes contain 20 books. Class sets contain 30 copies of the same title.

How do we order our termly loans?

You can register to order your boxes on our online catalogue. Alternatively complete either the downloadable or online order form. See our website for links to all options.

When will my boxes be delivered?

We aim to deliver within the first full week of term if we have received all your requests by the final day of the previous term.

When will the boxes be collected?

We usually collect boxes during the final full week of term. We send an email reminder. The date can also be found on the contents list included in your box.

What happens if we can't find all the books to return at the end of term?

We include a list of contents in your box. Most books are labelled 'Juniper Education Topic' or with a number from 1 to 19 to help you identify them.

Books that aren't returned will stay on your school record but there are no overdue charges. Overdue books that you subsequently find can be returned in any box you return to us.

Termly Loan Boxes

Can we swap our termly loan boxes at half term?

Yes. Let us know in advance so that we can schedule your delivery and collection. Please note, there is reduced availability of artefact, class set and story sack boxes at half term as many will already be on loan.

We teach the Cornerstones Curriculum. Do your non-fiction boxes cover these subject areas?

Yes, we can cover most areas if there are books in print. It is useful if you specify which subjects you would like us to cover under the project title.

Book Exchange

What is the book exchange service?

The exchange service allows you to refresh your library or book corners by swapping an agreed number of books per year. This may be based on your pupil roll or a set number of books agreed at the start of the year. The books are loaned to you on a long-term basis

How do we order our book exchange?

You can either order books using our online catalogue, send us a list or combine an exchange with a librarian support day. Contact us to schedule your exchange.

We would like to update our library stock using the exchange service, but we haven't used this service before and don't have any books to swap. How can we add the exchange option to our subscription?

Choose a subscription level that includes the book exchange service. We lend you a start-up collection in the first year, then you can swap the books in the second year of any subscription that includes the exchange service.

We use Renaissance Learning Accelerated Reader. Can we still use your book exchange service?

Yes. AR levels are shown on our catalogue so that you can create your own list or we can choose the books for you according to the levels that you need.

Can we add our own labels to the books we borrow via the exchange service?

Yes. Our books are all supplied with Dewey classification or fiction category labels which indicate age appropriateness, but you can add any other labels that you like including AR levels, book bands, NF colour coding or any other system you use to organise your stock.

Librarian Support

What does a librarian support visit include?

Our librarian visits are hands-on and practical. They can include stock edits, stock reorganisations, library development planning, pupil library assistant training and support, book promotion and recommendation, routine maintenance of stock and library housekeeping, KS2 book banding, NF colour coding or classification.

Following our visits, we always provide a set of notes that can provide the basis for a library development or enhancement plan and be incorporated into your reading policy.

We are redesigning our library and need some advice. Can you help?

Yes. We can give you advice on layout, furniture, stock and library management systems. Our personal shopper service can be a useful way of selecting and buying new age-appropriate books.

Subscriptions

We are considering cancelling our subscription. What happens to the books we have on loan?

We have lots of flexible options available so please check what we can offer you before you cancel.

If you decide to cancel completely, we will ask you to return any books you have on loan that were issued in the last 5 years.

None of the subscriptions you offer match what we really need. Can you help?

You can build your own bespoke subscription with our new Build Your Own option. Tell us what you need and we'll help you work out the best package.

We want to keep using the service but need to reduce the amount we spend. Can you help?

Yes. We have built in lots of flexibility so that you can choose a level of service that best meets your needs and will give you excellent value for money. Please just contact us to discuss your priorities and get a quote.

Subscriptions

Can we switch to your Pay As You Go service?

Yes, however this will always be more expensive than a subscription and you will need to return any long-term loan (exchange) books that you still have on loan.

We are going to buy books instead of borrowing them. Can you help?

It is always cheaper to borrow than to buy books but if you would prefer to buy our personal shopper service is a good way to get best value. After a consultation with you, our librarians can select quality, age-appropriate books to meet your specific requirements.

Other products and services

Can we take part in the Juniper Book Award even though it's not included in our subscription?

Yes. The award runs from October/November each year through to March. You can see this year's shortlisted books and sign up here.

What is Fiction Express?

Fiction Express is an ebook platform. Every half-term, three books are published in weekly chapters. Readers vote to decide what happens next. It includes activities for each title and a forum where children can interact with the authors.

It's included in the Premier Plus subscription, you can add it as part of the Build Your Own subscription or purchase it through us at a special price as a stand-alone product.

What is Libresoft Librarian?

Libresoft Librarian is an easy-to-use library management system designed specifically for primary school libraries. Features include a circulation function for issuing and returning books, rating and reviewing titles, usage reports and easy updating of pupil records.

It's included in the Premier Plus subscription or you can purchase it as a stand-alone product. We can provide free demos.

For any other queries, please contact our Education Resources Services Manager, Sally Harrison directly at ERS@junipereducation.org.

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